



SERVICE CONTRACT

This Contract Agreement is made on the ^{7th} ~~10th~~ ^{July} 2021 between West African Centre for Cell biology of Infectious Pathogens (WACCBIP), University Of Ghana. (Hereinafter called "the customer" which expression where the context so admits include its successors in office and assigns) of the one part

AND

ISN PRODUCTS NIGERIA LIMITED having its registered office at 40-42 Association Avenue, Ilupeju, Lagos (hereinafter called "the Maintenance Engineer" which expression where the context so admits include its successors in office and assigns) of the other part.

WHEREAS

The Customer put up a request for preventive maintenance and repair services and the Maintenance Engineer has agreed to undertake the preventive maintenance of the Nextseq 2000 system; the Maintenance Engineer has agreed to carry out this maintenance subject to the terms and conditions set forth in this contract.

NOW IT IS HEREBY AGREED AS FOLLOWS:

1. APPOINTMENT OF THE MAINTENANCE ENGINEER:

The customer hereby appoints **ISN PRODUCTS NIGERIA LTD** as the Maintenance Engineer and the Company accepts the appointment on the terms and conditions set forth in this contract documents

ISN Products (Nig.) Ltd

 @isnmedical

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Ghana Accra • Kumasi

Address: 40-42 Association Avenue,
Ilupeju, Lagos, Nigeria.

Phone: +2347002255476, +2348057324775
Email: contact@isnmedical.com
Website: www.isnmedical.com





2. SCOPE OF MAINTENANCE:

Below is the scope of the service covered under this contract.

CONTRACT TERMS/COVERAGE	Nextseq 2000
Instrument Replacement	No
Spare Part Replacement	Yes
Replacement of Reagents for Instrument Failure	Yes
Software updates	Yes
Remote support	Yes
Onsite Support	Yes
Number of emergency visits	2
Number of PM visit	1

3. COMMENCEMENT AND COMPLETION:

The Maintenance Engineer shall commence work immediately to effect maintenance upon acceptance of the terms of award and payment made as stipulated on the contract. The contract shall be on annual basis, a preventive maintenance visit and a maximum of 2 emergency visits for repair.

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4. **CONTRACT PRICE:**

INSTRUMENT NO	NAME/SERIAL	CONTRACT PRICE (USD)
	Nextseq 2000 (VH00469)	\$43,672.50
Total		\$43,672.50

The contract price is a total sum of Forty-Three Thousand Six Hundred and Seventy-Two US Dollars and 50 cents only.

5. **TERMS OF PAYMENT:**

A full payment of the contract sum shall be made to ISN Products Nig. Ltd by the customer as soon as the contract is signed by both parties and within the first quarter of the contract year.

Repair visits more than the stipulated two visits for repair, will be billed accordingly.

All payment shall be made to **ISN PRODUCTS NIGERIA LTD.**

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6. PREVENTIVE CLAUSE

Advance notice of at least 48 hours shall be given by the Maintenance Engineer before taking out the machine for the periodic maintenance just as a notice of visit should be given to the Engineer at least 48 hours to the expected time when the need arises.

7. CONTRACT PERSON ON THIS CONTRACT

For the purpose of supervising this contract, the customer shall nominate a schedule officer to liaise up with the Maintenance Engineer. He or She will periodically monitor performance to ensure adherence.

8. MAINTENANCE CHECKLIST

This shall be made available for assessment of maintenance checks for functionality after each routine service

9. DURATION

This agreement shall be valid for an initial term of one year from the day the contract is signed by both parties and is renewable with the mutual consent of both parties two months before the anniversary of the initial term.

10. TERMINATION

Once signed and payment made, contract cannot be terminated.

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Giving healthcare practitioners and patients peace of mind through innovative medical diagnostic solutions...



Signed and delivered for and on behalf of West African Centre for Cell biology of Infectious Pathogens (WACCBIP), University of Ghana.

Signature *[Handwritten Signature]*

Name..... JOYCE NGOI

Designation NGS LAB MANAGER

In the presence of

Signature *[Handwritten Signature]*

Name..... Francis Appul

Designation Laboratory Technologist

Signed and delivered for and on behalf of ISN PRODUCTS NIGERIA LTD

Signature *[Handwritten Signature]*

Name..... Obed Amaze Akolaba

Designation Channel Manager

In the presence of

Signature *[Handwritten Signature]*

Name..... Absogun Mijib Olamikan

Designation product specialist

ISN Products (Nig.) Ltd

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[Handwritten Signature]